

**PARSONS HEATH MEDICAL PRACTICE
CONSENT TO RECEIVE TEST RESULTS AND
APPOINTMENT REMINDERS BY SMS TEXT MESSAGE**

Dear Patient

From the 1st June 2013 our Text Message Service is changing. As well as the appointment reminders we will be able to tell you your test results are available via a text message, which we hope will make getting your test results more convenient.

For test results - you will receive a short message telling you the result and whether you need to do anything, for more complicated or longer results you will get a message asking you to contact the Surgery for your results.

For appointments - if we have a mobile number for you on your records you will automatically receive a text message reminder of your appointment 48 hours before your appointment.

Those patients who opted out of the SMS Text Messaging Service for appointment reminders with MJOG will remain opted out with this change of Service.

If we have a record of your mobile number but you do not wish to receive test results and appointment reminders via text message, please complete the form below stating that you wish to opt out, otherwise you will receive text messages.

The Service for sending test results via text message is only available to patients aged 16 years and over, who have a personal mobile phone number. To obtain the results for children aged under 16 years you will still need to ring the Surgery. You will also have to ring to obtain the results for someone else, ie if you are a Carer or have permission to contact us on their behalf.

We must have an up-to-date mobile telephone number and it must be your own personal mobile phone number. Please ensure you advise us of any changes of mobile phone number as soon as possible, especially if you have passed an old phone and number to a family member or friend, otherwise they will continue to receive your appointment reminders and test results via text.

Once the System is up and running, if you do not receive your results by text message within 1-2 weeks of the test being carried out please ring the Surgery for your results. There may be a few teething problems to begin with during the transition period, so you may get two text messages or none at all, we hope this will not cause too many problems.

If you would like to sign up to this Service please complete the form below and return it to Reception, this will give us consent to send you your test results via text message.

I wish / I do not wish (please delete as appropriate) to receive test results and appointment reminders from Parsons Heath Medical Practice by SMS text message.

I understand that it is my responsibility to let Parsons Heath Medical Practice know as soon as possible when I change my mobile telephone number.

Name:	Dob:
Address:	
Mobile Phone Number:	

Signature _____ **Date** _____